



Celebrity Cruises Europe Competition (the “Competition”)

Terms and Conditions

1. Promoter

The Promoter is RCL Cruises Ltd t/a Celebrity Cruises (ABN: 5415026 3086) with registered office address at Level 15, 101 Miller St, North Sydney, NSW, 2060, Australia.

2. Administrator

The Administrator is Anisimoff Legal Pty Ltd (ABN: 40134644689) with registered office address at Level 3 162 Collins Street, Melbourne VIC 3000 (“Administrator”)

3. Competition Entry Period

The Competition commences at 12:01am AEST on 09 April 2025 and concludes at 11:59pm AEST on 08 May 2025 (“Competition Entry Period”). Any entries received outside of the Competition Entry Period shall be void.

4. Eligibility

This Competition is only open to retail travel agents who are (i) legal residents in Australia and New Zealand; and (ii) current employees of the Promoter’s accredited travel partners registered to sell and arrange Promoter’s cruises, accommodations and or/trips for travellers in Australia and New Zealand (“Travel Agents”) as of the Competition Entry Period commencement; and (iii) registered with Celebrity Rewards; and (iv) 18 years or older at the time of the entry (the “Entrants”) .

Employees of the Promoter, Administrator and each of their parent and affiliate companies and their immediate family members (spouse, parents, siblings and children) and household members of such employees are not eligible.

It is a condition of entry that your employer consents to you participating in the Competition. By submitting an entry, each Entrant confirms that their employer has authorised the Entrant to enter this Competition.

The Promoter reserves the right to withdraw the Prize if any winner ceases to be employed by a retail Travel Partner for any reason before the date of fulfilment of the

prize. Proof of eligibility must be provided upon request. If a winner is found to be ineligible, the Promoter reserves the right to award the Prize to another entrant and to require the return of any part of the Prize already awarded.

5. Prize

The winner will receive their choice of Celebrity Cruises branded 2025 cruise in Europe (the cruise must start and finish in a European port) for two (2) adults with accommodation in a Veranda twin-stateroom up to a maximum value of AUD\$9,500, with a duration ranging from 7 to 12 nights (subject to availability) (the “**Prize**”). The winner of the Prize can select from available inventory (subject to “**Blackout Dates**”), but the chosen cruise must depart before the 15th of December 2025. “Blackout Dates” means any sailings during any national holiday including Easter, Thanksgiving, Christmas, New Year etc.

The Prize will include meals on a full-board basis taxes, fees, port charges and pre-paid gratuities.

The Prize does not include flights to/from the European ports, spending money, passports, visas, travel insurance, transfers, hotel accommodation pre/post, beverages, Wi-Fi, laundry services, activities, shore excursions, spa, additional service charges, speciality restaurants, onboard entertainment, or all incidental and ancillary costs incurred by the winner as a direct or indirect result of claiming the Prize. Travel insurance is mandatory to protect against the additional costs incurred in the event of unforeseen circumstances.

6. How to Enter

To enter this Competition, Entrants must make a new and confirmed “**Eligible Booking**” during the Competition Entry Period. “Eligible Booking” shall mean a Celebrity Cruise Europe booking (the cruise must start and finish in a European port), with initial departure date before the 15th of December 2025. Eligible Bookings must be made and claimed through the retail Travel Agency.

Each Eligible Booking will count as one entry into the Competition.

There is no limit to the number of entries an Entrant can accumulate during the Competition Entry Period; each additional booking will generate an additional entry. All Eligible Bookings claimed are subject to the terms and conditions found on Celebrity Cruises website.

7. Selection of Winner

- 7.1 The winner will be chosen at random on 09/05/25 at 11:00 am at Anisimoff Legal L3/162 Collins Street, Melbourne VIC 3000 from valid entries received and the winner will be notified by email (to the email provided as part of their entry) within seven (7) days of the draw.
- 7.2 The winning email notification will include instructions on how/by when the winner will claim the Prize and provide passenger details, where applicable. Failure to claim and/or provide such details within the required time frame may result in forfeiture of the Prize.
- 7.3 The winner's details (first initial, surname and postcode) will be published online at <https://thecelebritycommitment.com.au/win-a-europe-cruise> on 16 May 2025.
- 7.4 In the event that a winner declines the Prize, and/or is unable to take the Prize, and/or fails to respond to the Promoter's email(s) within the required time frame and/or does not receive the Promoter's email for whatever reason, and/or does not respond to the Promoter's email in the prescribed manner, and/or does not claim/take the Prize, and/or is ineligible or otherwise unable to claim the Prize, the winner shall forfeit the Prize and the Promoter shall have no liability to the winner and reserves the right in its absolute and sole discretion to select another winner.
- 7.5 Entries must be received before the end of the Competition Entry Period. Late, incomplete, invalid and/or corrupt submissions will not be accepted and will be disqualified. No responsibility will be accepted by the Promoter for lost entries and proof of transmission will not be accepted as proof of receipt.
- 7.6 A draw for the prize, if unclaimed, may take place on 9 June 2025 at the same time and place as the original draw, subject to any directions from a regulatory authority. The winner, if any, will be notified by email (to the email provided as part of their entry) within seven (7) days of the unclaimed prize draw. The winner's details (first initial, surname and postcode) will be published online at <https://thecelebritycommitment.com.au/win-a-europe-cruise> on 16 June 2025.

8. Travel and Health Requirements

- 8.1 The winner and, where applicable, their travel companions, will be responsible for ensuring and checking that they (i) hold any and all documentation required in order to travel including, without limitation, ensuring that they are in possession of valid passports with an expiry date no earlier than six months after the completion of the Prize cruise and apply and/or have any visas and/or other permits required for travel; and (ii) have adequate and comprehensive travel insurance (evidence of which shall be provided to the Promoter if requested); and (iii) comply with any and all health and other requirements for travel including, without limitation, any required vaccinations, health certifications and/or permits.

- 8.2 Prior to departure, the winner is required to check, without limitation, the Celebrity Cruises website, the FCDO travel advice website and the equivalent country websites of the countries being visited as part of the cruise, for the latest advice and information about travel documentation, procedures, facilities, policies, health and safety information and vaccination & health requirements.
- 8.3 Health and safety protocols, guest conduct rules and regional travel restrictions may vary by ship and destination – and are subject to change without notice. Please visit [<https://www.celebritycruises.com/gb/health-and-safety>] for further information on Celebrity Cruises' health and safety protocols. Due to changing health protocols onboard and in destination, experiences, offerings, features and/or itineraries may be subject to change at any time and may vary by ship and/or destination.
- 8.4 Celebrity Cruises do not allow anyone in their 24th week of pregnancy (or beyond) to sail.

9. General terms and conditions

- 9.1 By entering this Competition, Entrants are considered to have agreed, without limitation, to these terms and conditions and Celebrity Cruises' Booking Conditions [celebritycruises.com/guest-terms/](https://www.celebritycruises.com/guest-terms/), conditions of carriage and privacy policy(ies) [Privacy Policy | Celebrity Cruises Australia](#).
- 9.2 The Prize are subject to these terms and conditions and the Promoter reserves the right, to amend and/or update, without limitation, these terms and conditions and/or the Celebrity Cruises' Booking Conditions, conditions of carriage and/or privacy policy(ies) at any time.
- 9.3 The winner must submit all the necessary information in the manner prescribed and by the dates prescribed, to be entitled to claim their Prize. Failure to provide such information shall entitle the Promoter to withdraw the Prize and select another winner.
- 9.4 The fulfilment of the Prize will be managed by the Promoter.
- 9.5 The Prize draw will be managed by the Administrator
- 9.6 The Promoter reserves the right, in its sole and absolute discretion and subject to any direction from a regulatory authority, to:
- (i) cancel, suspend and/or modify this Promotion, or any part of it, if any fraud, technical failures, a change in applicable law or any other factor beyond the Promoter's reasonable control impairs the integrity and/or proper functioning of this Promotion;
 - (ii) reject any entries and/or disqualify any entrants, at any time, if the Promoter in its sole and absolute discretion deems that there has been or may be, whether intended or otherwise, any: (a) breach of any of these terms and conditions; and/or (b) infringement or potential infringement of any third party rights and/or intellectual property; and/or (c) defamation or potential defamation of any persons, companies, intellectual property, institutions, cultures or similar; and/or (d)

offence or potential offence caused, howsoever arising; and/or (e) breach of any laws, regulations, codes (including moral codes), uses, guidelines and/or any other generally accepted etiquette rules required (without limitation) from any internet users, platforms, providers, hosts and/or sites and/or similar.

- 9.7 The Prize is as described, is not transferable, cannot be amended or varied, has no cash value (and cannot be exchanged for cash) and cannot be re-sold.
- 9.8 The Promoter reserves the right, in its sole and absolute discretion, to change the Prize and/or substitute any or all of the Prize with an alternative Prize of equivalent value subject to any direction from a regulatory authority.
- 9.9 The winner may be required to take part in publicity resulting from the Competition. The Promoter (and its Group Companies) shall be entitled to make use, in any way and/or through any medium, of any comments provided and/or made by the winner(s) including, without limitation, those provided by the winner(s) on any social media sites and/or Celebrity owned marketing channels (including the Celebrity Cruises website), for the benefit of promoting the Promoter and its Group and/or associated companies, subject to the applicable policies of the relevant social media sites and/or marketing channels.
- 9.10 In entering the Competition, Entrants agree not to post any detrimental content on any social media platform and/or in any other mediums.
- 9.11 The determination and decision of the Promoter on all matters shall be final and no correspondence or discussion will be entered into (including as to the winner).
- 9.12 The Promoter reserves the right in its reasonable discretion to: (i) disqualify any Entrant, claimant, competitor or their guest whose conduct is contrary to the spirit of the rules or the intention of the Competition and to declare as void any or all of their claims or entries based on such conduct; (ii) declare as void any claims or entries resulting from any printing, production and/or distribution errors (including without limitation any error(s) on any website and/or app of the Promoter and/or in any published materials, regardless of format) and/or where there have been error(s) in any aspect of the preparation for or conduct of the Competition that materially affects the result of the Competition and/or the number of entrants, claimants and/or the value of claims; (iii) add to or waive any rules and/or terms and conditions at any time; and/or (iv) cancel the Competition or any part of it, at any stage, in the event of circumstances beyond the Promoter's reasonable control.
- 9.13 The Promoter reserves the right to cancel, suspend and/or amend/modify this Competition and/or the Prize, or any part of it and at any time, if any fraud, technical failures, change in applicable law(s) or any other factor beyond the Promoter's reasonable control impairs the integrity or proper functioning of the Competition, as determined by Promoter in its sole and absolute discretion and subject to any directions from a regulatory authority.

- 9.14 Insofar as is permitted by law, the Promoter, its employees, agents, subcontractors and/or distributors will not in any circumstances be responsible or liable for: (i) any loss (including, without limitation, indirect, special or consequential loss or loss of profits), damage, cost, compensation and/or other expense which is suffered and/or sustained by any party (whether or not arising from any person's negligence) in connection with this Competition and/or in accepting and/or using the Prize [and/or its contents and/or their ingredients]; and/or (ii) any personal injury or death occurring as a result of taking up/accepting the Prize, except where it is caused by the negligence of the Promoter and/or , its employees and, where it is responsible for them, its agents and/or distributors. The winner's statutory rights shall not be affected.
- 9.15 The winner shall be liable for complying with any fiscal and/or tax requirements (including, without limitation, any benefit-in-kind declarations and/or calculations) and other legal obligations and/or requirements arising out of, or in connection with, the Prize.
- 9.16 This Competition shall be subject to the laws of Australia.

10. Personal Data

- 10.1 Any personal information and/or data provided during the entry process (including, without limitation, the Entrant's name) must be valid, up to date and truthful. The Promoter accepts no responsibility or liability for any incorrect, false or fictitious personal information provided to it.
- 10.2 The Promoter and Administrator shall use the Entrants' personal data for the purpose of administering and/or promoting this Competition. If Entrants wish to receive marketing information from the Promoter, they can opt-in on the Promoter's website and can opt-out at any time by writing to the Promoter at the address below, or by clicking the unsubscribe link in any message received. Further details of the Promoter's privacy policy are available at [Privacy Policy | Celebrity Cruises Australia](#).
- 10.3 By entering this Competition, each Entrant is providing information to the Promoter who undertakes to process such entrant's personal details in accordance with the Data Protection Legislation which shall mean in each case to the extent applicable to activities undertaken in connection with the Competition: (i) Regulation (EU) 2016/679; and (ii) UK GDPR (the "GDPR") the GDPR as applicable as part of UK domestic law by virtue of section 3 of the European Union (Withdrawal) Act 2018 and as amended by the Data Protection, Privacy and Electronic Communications (Amendments etc) (EU Exit) Regulations 2019 (as amended, Directive 2002/58/EC; and (iii) Privacy Act 1998 (Cth) and any other legislation and/or regulation implementing or made pursuant to them, or which amends, replaces, re-enacts or consolidates any of them, and all other applicable

laws relating to processing of personal data, data protection and privacy that may exist in any relevant jurisdiction, including, where applicable, the guidance and codes of practice issued by supervisory authorities.

- 10.4 Subject to Celebrity Cruises' privacy policy and these terms and conditions, the winner's title, surname and county: (i) may be announced on the Celebrity Cruises Facebook, Twitter and/or Instagram accounts, as well as on its blog and in other marketing material for a period of 6 months following the announcement of the winner of the Promotion; and (ii) can be obtained by sending a stamped addressed envelope to the Marketing Department, Celebrity Cruises, Level 15, 101 Miller St, North Sydney, NSW, 2060, Australia within 30 days of the Closing Date. By entering into the Competition, the winner agrees to their details being shared for this purpose.

ACT Permit Number TP25/ 00815.6. SA Permit No. T25/ 596